Cloudy water is due to lots of air bubbles in the water, which are so small it makes the water appear white. The air in the water will quickly clear (rising from the bottom upwards). This shows that it is only air and so not harmful at all.

Internal plumbing can sometimes heat up your cold water making it look cloudy. Running the tap will draw the warmed water through, bringing in water that has come straight from the main pipe outside. This is why the water is sometimes warm when first run.

If running the tap does not clear the water, but your neighbours are not affected it may still be a problem with your plumbing.

White water is caused by lots of tiny air bubbles in the water.
If your water is only cloudy at one tap, then the cold water pipe might be too close to the hot water pipe and is being warmed. Lagging the pipes (hot and cold) especially leading up to this tap should help solve the problem.

Pipe lagging is cheap to install and will save you money in the long run. It will also help reduce heating bills and also help pipes from bursting in freezing weather.

If the water is cloudy at all your taps then you should check that your internal and external stop tap are both opened fully.

Please see Water Quality Fact Sheet 01 ‘My tap water looks cloudy, cloudy water that lasts for a few hours or days’.

CONTACT US
You can get further information on water quality from our website hartlepoolwater.co.uk/dwq or call our Contact Centre on 01429 858 050 24 hours a day, 7 days a week.