We add chlorine at the treatment works to make sure the public water supply water is safe to drink.

**HOW TO FIT A CHECK VALVE**

**FOLLOW THESE 8 STEPS AND LEARN HOW TO FIT A CHECK VALVE**

1. **Switch off the cold water supply** to the appliance. Look behind the appliance, or where you think the flexible hose is connected to the plumbing. There will be an isolation valve at the top of the hose, which you need to turn off. You may need to use a screwdriver to turn this.

2. **Unscrew the hose at the top**, next to the valve you have just turned off. Use a bowl to catch any water that spills out.

3. **Check the round washer is present in the large end of the check valve** and then screw this valve onto the isolation valve. This will only fit the correct way round.

4. **Check the washer is present in the flexible hose** and then connect this to the check valve.

5. **Hand tighten check valve and flexible hose** and then tighten with a wrench. Be careful not to overtighten and damage the plastic fitting.

6. **Carefully open the isolation valve**, checking for any leaks. Make sure you keep the bowl to catch any drips.

7. **If there are any leaks**, close the isolation valve and re-tighten the connections.

8. **Slowly open the isolation valve again** and monitor for leaks for 15 mins.

**CONTACT US**

You can get further information on water quality from our website [hartlepoolwater.co.uk/dwq](http://hartlepoolwater.co.uk/dwq) or call our Contact Centre on 01429 858 050 24 hours a day, 7 days a week.

*Non household customers may also choose to speak to their retailer.*