KEEPPING YOUR TAPS CLEAN

It's alright to have some kinds of bacteria around, but there are some nasty bacteria about that you wouldn't want to find on the taps you get your drinking water from.

WHY WORRY?

Your drinking water arrives at your tap clean and safe to drink. It has been carefully treated and disinfected at the water treatment works.

We test your drinking water every step of the way to make sure it doesn't contain anything that would be harmful.

Sometimes, it can be contaminated at the last hurdle - the kitchen tap!

WHAT CAN I DO ABOUT IT?

It only takes two minutes.

- Taps should be disinfected regularly using a mild bleach solution.
- You can do this by filling a bottle cap with a mild bleach solution and holding it under the spout of the tap, immersing the spout in the solution for two minutes.
- To give the tap a better clean you could also take it apart and clean the individual parts.

Things like washing raw meat, or even washing hands, can cause the harmful bacteria you are trying to remove to contaminate your tap and the water that comes out of it.

CONTACT US

You can get further information on water quality from our website hartlepoolwater.co.uk/dwq or call our Contact Centre on 01429 858 050 24 hours a day, 7 days a week.

Non household customers may also choose to speak to their retailer.