



3 Lancaster Road Hartlepool TS24 8LW

Hartlepool Water is a business name of Anglian Water Services Limited

(A Company registered in England under no. 2366656 whose registered office is at Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire, PE29 6YI)

Email enquiries@hartlepoolwater.co.uk

www.hartlepoolwater.co.uk

Tel 01429 858030 Fax 01429 858000

Dear Sir/Madam,

If you are finding it hard to pay your water bill and are in receipt of:

- Employment Support Allowance (ESA)**
- Income Support**
- Job Seekers Allowance**
- Pension Credit**

You can apply to have payments made directly to us from your benefit by the Department of Work and Pensions. If you would like this to be arranged please **complete, sign and return this form to Hartlepool Water** in the envelope provided.

If you have any queries, please contact the Billing & Income Team on 01429 858030.

Full Name of Benefit Claimant:

Name of Benefit being Claimed:

Full Address:

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Post Code:

Date of Birth: National Insurance Number:

I am currently in arrears with Hartlepool for Water and Sewerage Services and would like payments made directly from my benefits.

My customer reference number is:

My balance outstanding is:

Signed: